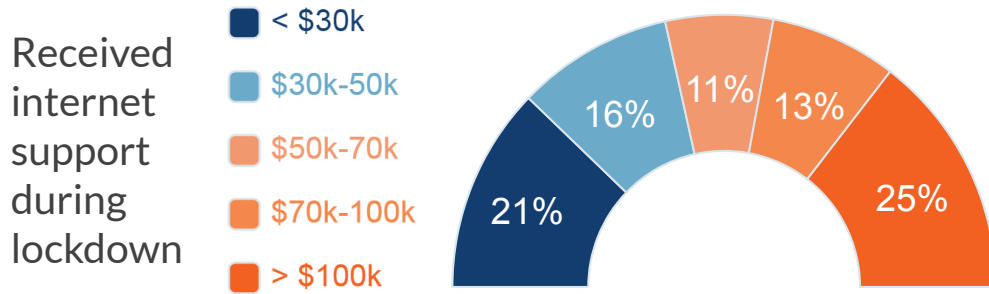


# INTERNET USE & COVID-19 IN NEW ZEALAND

This infographic summarises the results of the COVID-19 section of the [World Internet Project New Zealand 2021 report](#). Respondents were asked how the COVID-19 lockdown of March-April 2020 affected their use of the internet.

Respondents with the largest household income (>\$100k) received the most internet support.



The most common forms of support were:

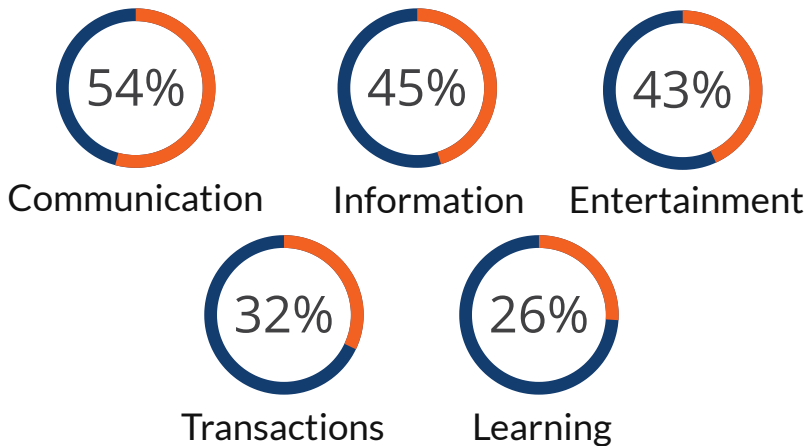
The top 3 sources of support were:

- 1 Family/friend
- 2 Work/employer
- 3 Government

- 1 Device(s)
- 2 Software/apps to help work from home
- 3 Physically setting up an internet connection

When asked to compare their internet use during and before the lockdown to their use at the time of the survey, respondents reported using the internet more during the lockdown, but subsequently returning to their previous use.

Proportion of respondents who used the internet more during the lockdown for:



Top online activities engaged in for the **FIRST TIME** due to the lockdown:

- 1 Make/receive a video or voice call (communication)
- 2 Look for news (information)
- 3 Find/check a fact (learning)

These results are based on respondents' experiences of the Mar-Apr 2020 lockdown, relative to their current use of internet at the time of the survey, in early 2021 (when NZ was not in a lockdown phase). These results are based on a sample of 2,063 respondents. Read the full report [here](#).